



## WARRANTY TERMS AND CONDITIONS APPLICABLE TO ALL ADESSO PRODUCTS

### VANITIES

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

5 YEAR WARRANTY on Studio

7 YEAR WARRANTY on Urban

### TAPWARE

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

35 YEAR WARRANTY – Cartridges and chrome finish

5 YEAR WARRANTY – Coloured finish

7 YEAR WARRANTY – Slide showers and column showers in chrome finish

2 YEAR WARRANTY – Slide showers and column showers in coloured finish

### BASINS

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

7 YEAR WARRANTY – Urban and Elevate basins

5 YEAR WARRANTY - Rhythm Concrete Basins

### TOILETS

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

5 YEAR WARRANTY on vitreous china (Edge, Mila)

7 YEAR WARRANTY on vitreous china (Elevate)

1 YEAR WARRANTY on all of the parts including seat

### BATHS

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

5 YEAR WARRANTY

### ACCESSORIES

From date of purchase, when installed by a registered plumber and maintained in accordance with the manufacturer's instructions.

5 YEAR WARRANTY - Chrome finish

2 YEAR WARRANTY - Coloured finish

### TOWEL WARMERS

Adesso will within the below warranty period from invoice date and subject to proof of any faulty workmanship or material, as its option, repair or replace the faulty product to Adesso's satisfaction.

5 YEAR WARRANTY - BLACK RANGE

7 YEAR WARRANTY - WIDE RANGE

### DISCLAIMER

Adesso has a policy of continual improvement of its products and reserves the right to make alterations in engineering, dimensions, design, specifications and product lines without prior notice.

All measurements are in millimetres and are nominal only.

All information contained in this brochure should serve as a guide only and is subject to change without notice. Adesso does not invite any person to act or rely upon such information and liability for such information is excluded. Without limitation colours, styles and brands shown in this brochure are indicative only and should not be relied upon. No representation is made regarding the types of use or availability of such items from stores. Ancillary products in this brochure such as tapware, bathroom furniture and bathroom accessories are shown for marketing purposes only and may not be available in New Zealand.

See our showroom consultants for full warranty, guarantees and additional product specifications.

### AVAILABLE AT



MICO.CO.NZ



PLACEMAKERS.CO.NZ

### LAUNDRY

All Adesso laundry tubs carry a 5 year warranty on the cabinet and taps and a 25 year warranty on the laundry bowl, from date of purchase. Products are to be installed according to our specifications by a licensed plumber or builder.

Adesso will replace this product if a fault is shown to be caused by faulty manufacturing or materials, prior to correct installation. This guarantee does not include removal and installation costs. The guarantee is non-transferable and proof of purchase is required. If spray or abrasive cleaners are used on the powder coated cabinet, it will void the warranty. The cabinet should only be cleaned with mild detergent on a soft damp cloth. Failure to use an in-line strainer or filter on the mixer may also void the warranty. Pressure limiting is recommended above 600kpa and should never exceed 1,000 kpa. Adesso (or their approved retailer) reserve the right to assess, repair, replace or service any warranty claims as they see fit.

Adesso will endeavour to repair or replace the faulty product(s), subject to investigation and the following requirements;

- warranty claim must be submitted within the warranty period and Adesso (or their approved retailer) must be notified in writing, within ninety (90) days of the issue first appearing
- proof of purchase is required
- product(s) must be installed by the relevant tradesperson and maintained in accordance with the manufacturer's instruction.
- the product(s) are to be used for normal, domestic use only
- This warranty DOES NOT APPLY if any product(s) fault results from;
- improper use, improper installation
- where damage is caused by normal wear and tear, the water pressure is outside the recommended levels, where the hot water temperature exceeds 55°C

Or if any of the following are not observed;

- Applicable Health Act.
- any regulation or other standards which governs the water supply and sewerage plumbing requirements for installation in a particular area or location.

The warranty is limited to the replacement of defective parts only.

Excluded from the warranty;

- labour charges and/or damage incurred during incorrect installation, repair or consequential damage, or otherwise suffered or incurred by any such person
- any defect or injury caused by or resulting from misuse, abuse or neglect, accidental damage, improper installation or other alterations or modifications which affect the reliability or performance of the item, not attributed to faulty manufacture.



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